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**GAIN Report Number:** 

Kenya

**Retail Foods** 

# 2012 Kenya's Retail Food Sector Report

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## **Report Highlights:**

FAS/Nairobi projects Kenya's consumer-ready food imports to exceed \$270 million in calendar year 2013, because of increased urbanization, increased 'consumerism' driven by a fast-growing middle class, and continuous expansion of the leading retailers into neighboring countries. Supermarkets and hypermarkets offer the best distribution channel for U.S. consumer-ready food products in the Kenyan food retail market.

### Post:

Nairobi

**Executive Summary:** 

Executive Summary:			1			
	2009	2010	2011	2012 <sup>E</sup>	2013 <sup>F</sup>	2014 <sup>F</sup>
ECONOMIC TRENDS	•	•				
Inflation (%) <sup>1</sup>	10.5	4.1	14	9	7	5
GDP growth rate (%) <sup>1</sup>	2.7	5.8	4.4	4.7	4.8	5.1
GDP per capita(\$) <sup>2</sup>	762	809	874	965	1,050	1,144
AGRICULTURAL, FISH AND SEAFOOD PRODUCTS IMP	ORTS (\$	Millions	$\left( s\right) ^{3}$		•	
Total Agricultural, Fish, and Seafood Products imports from the						
World	1,591	1,486	1,991	2,100	2,300	2,500
Total U.S. Agricultural, Fish, and Seafood Products Exports to						
Kenya	193	97.6	81	100	110	120
Consumer-Oriented Agricultural Products (\$ Millions) <sup>3</sup>						
Total Consumer-Oriented Food Products Imports from the						
World	151	186	227	240	270	290
Total Consumer-Oriented Food Products Imports from the						
United States	16.3	29.3	8.8	21	23	25
Major Competitors (US\$ Millions) <sup>3</sup>						
European Union (EU)	55.3	60.5	100.5	94.5	100	110
South Africa	18.1	25.5	26.3	29.6	32.7	35.8
Uganda	4.2	10.5	19.4	18.9	22.3	25.7
Egypt	8.5	10.1	12.8	13.8	15.5	17.1
Tanzania	7.2	9.4	9.7	10.7	11.3	11.9
India	5.7	5.9	6.6	7.5	8.3	9
China	3.6	4.6	5.1	5.8	6.4	7
Brazil	1.2	3	4.5	3.8	4.1	4.4
Total Fish and Seafood Products Imports from the World						
(US\$ Million) <sup>3</sup>	6.1	7.3	11.4	10.0	10.7	11.4
Total Fish and Seafood Products Imports from the United						
States(\$1,000) <sup>3</sup>	0	29.6	1.4	9.3	8.9	8.5
Major competitors (\$ Millions) <sup>3</sup>						
EU	0.2	0.4	0.5	0.6	0.62	0.7
Seychelles	3.5	1.2	5.2	3.2	3.2	3.2
Singapore	1	2.2	1.5	2	2.3	2.7
China	0.01	0.42	0.8	0.73	0.9	1
Japan	0	0.3	0.8	0.47	0.49	0.5
Korea South	0.5	0.4	0.6	0.7	0.8	0.9

<u>Data Sources</u>: <sup>1</sup>Kenya National Bureau of Statistics [KNBS] -2012 Economic Survey, <sup>2</sup>IMF World Economic Outlook 2011, <sup>3</sup>Global Trade Atlas (GTA), <sup>E,F</sup>FAS/Nairobi Estimates and Forecasts

# Summary of Kenya's retail food sector:

• Kenyan retail sales rose on average 5.5 percent from calendar year (CY) 2005 through CY2010, but *Euromonitor International* (May 2011, Edition) forecasts a slower growth of 2.2 percent over the next five year forecast period (CY2010-2015). Hypermarkets will be the fastest growing segment of the retail, with projected growth of 12 percent during the forecast period,

- followed by other grocery retailers at 2 percent.
- Hypermarkets and supermarkets offer product varieties and convenience (24-hour operations, one-stop-shop concept, and competitive pricing) that largely entice the growing middle class customers.
- Reportedly, combined turnover by the top six leading supermarket chains is estimated at between \$1.2 billion and \$2.4 billion.
- Currently, no global retail chains are present in the Kenyan market. However, Walmart (through its South African subsidiary Massmart), Games Stores, Jet, and Edgars are set to establish outlets in the country by 2014.
- Imported food products account for between 15 and 45 percent of total food products stocked by supermarkets and hypermarkets, according to leading retail chains' management.

Insert Grocery sales Pie Chart

# Advantages and Challenges Facing U.S. Products in the Kenya Market

Advantages	Challenges
<ul> <li>A growing middle class and expatriate community in Kenya provide a niche market for imported food products</li> <li>Increased urbanization and infrastructure development</li> <li>A growing hotels and restaurants (food service) industry will demand quality food products</li> <li>Kenyans perceive U.S. food as high in quality, packaging, and variety</li> <li>Continuous expansion of the leading retailers into neighboring countries (Uganda, Tanzania, and Rwanda)</li> </ul>	<ul> <li>Limited purchasing power for most consumers in cities and towns</li> <li>Higher prices for U.S. food products relative to local market and/or imports from Europe, South Africa, Egypt, and neighboring countries</li> <li>Unpredictable inflation and volatile exchange rate</li> </ul>

# **Section II. Road Map for Market Entry**

#### **Entry Strategy**

Kenyan importers source U.S. products from consolidators in the United States, United Arab Emirates (Dubai), Europe and South Africa. Many of these importers see U.S. food products at trade shows in Dubai, Europe and the United States. That contact appears to be the most effective approach with regards to getting U.S. food products into the Kenyan and east Africa markets.

U.S. consolidators should work with local importers to meet retailers' requirements (orders smaller than normal, small pack sizes, mixed products in one shipment, share a shipment with other U.S. suppliers) and Kenya's food import requirements.

#### **Market Structure**

The Kenyan food retailers rely on local importers for their products needs. The chart below shows how U.S. consumer-oriented food products reach Kenyan food retailers.

# A. Super Stores and Supermarkets

Retail Name and Outlet Type	Ownership Type	2011* Food Sales	No. of Outlets	Locations	Purchasing Agent Type
Nakumatt Holdings Ltd Hypermarkets (14) Supermarkets (17) Convenience stores (5)	Local	\$270 million	37	Kenya (30); Uganda (4); Rwanda (2); and Tanzania (1)	Local suppliers and importers
Tuskys Ltd Hypermarkets (7) Supermarkets (20) Convenience Stores (9)	Local	\$169 million	36	Kenya (32); and Uganda (4)	Local suppliers and importers
Uchumi Ltd Hypermarkets (9) Supermarkets (15)	Local	\$104 million	26	Kenya (20); Uganda (5); and Tanzania (1)	Local suppliers and importers
Naivas Ltd Hypermarkets (5) Supermarkets (15) Convenience Store (1)	Local	\$106 million	21	All stores are in Kenya	Local suppliers and importers
<b>Ukwala Ltd</b> Supermarkets (14)	Local	\$45 million	14	All stores are in Kenya	Local suppliers and importers

**Data Source/Notes:** Direct Communication with the retail chains' management

#### B. Convenience Stores, Gas Marts and Kiosks

Retailer Name & Market Type	Ownership Type	*2011 Food Sales (Estimate)	No. of Outlets	Locations	Purchasing Agent Type
Chandarana Supermarkets Ltd.	Local	\$22 million	8	All outlets are in Kenya	Local suppliers and importers
Other independent stores and mini-supermarkets	Local	N/A	Less than 11	All outlets are in Kenya	Local suppliers and importers
Convenience Stores/Gas Marts	Local & foreign	N/A	20**	All outlets are in Kenya	Local suppliers

**Data Source/Notes**: Direct communication with Chandarana supermarket management; \*\*Oil Libya Gas Mart convenience stores only (Data not available for other gas mart convenience stores)

#### C. Traditional Markets

Traditional retailing is dispersed over the country with the highest concentration in kiosks/dukas, openair markets, and street hawking. Reportedly, it remains the largest segment of the market, with an 80-percent market share. These shops commonly sell locally-manufactured food, beverages, fresh fruits and vegetables, pulses, and grains.

# **Section III: Competition**

<sup>\*</sup>Annual Food Sales figures account for Kenyan outlets only, operational in 2011 calendar year

<sup>1</sup> Product	<sup>1</sup> Major Supply	Strengths of Key Supply	Advantages and
( Quantity and	Sources	Countries Countries	Disadvantages of Local
Value in 2011)	Bour ces	Countries	Suppliers
Snack Foods	1. Egypt : 16% of	Egypt has preferential tariff	Local brands are well-recognized
Imports: 8,107 tons	the value and	advantage under the COMESA	in the market and supply is
\$19 million	17% of the	trade agreement. South Africa	consistent, though, limited by
417 11111011	volume	and India have freight	rising production costs
	2. South Africa:	advantages compared to the	production costs
	14% of the value	United States due to their	
	and 7% of the	relative proximity	
	volume		
	3. India: 11% of		
	the value and		
	18% of the		
	volume		
Breakfast	1. U.S.: 54% of	The United States, United	Insufficient capacity and high
Cereals/Pancake Mix	the total value	Kingdom, and South Africa	cost of local production
Imports: 7,128 tons	and 77% of the	supply high quality products	
\$6 million	volume	appreciated by Kenya's high	
	2. U.K.: 18% of	income earners, the growing	
	the value and 6%	middle class, and expatriates.	
	of the volume		
	3. South Africa:		
	10% of the value		
	and 3% of the		
	volume		
Red Meats	1. Brazil:53% of	Brazil supplies red meats at	The government of Kenya
(Fresh/Chilled/Frozen	the value and	competitive prices	(GOK) protects local producers
Imports: 523 tons	68% of the		
\$1.6 million	volume 2. Canada: 33%		
	of the value and		
	29% of the		
	volume		
	3. Italy: 7% of the		
	value and 9% of		
	the volume		
Red Meats	1. Italy: 67% of	Italy and Brazil supply meat	The government of Kenya
(Prepared/Preserved)	the value and	products at competitive prices	(GOK) protects local producers
Imports:136 tons	23% of the	process	, r , r
\$294,308	volume		
	2. Brazil: 21% of		
	the value and		
	71% of the		
	volume		
	3. South Africa:		
	3% of the value		
	and 2% of the		
	volume		
Dairy Products	1.Uganda: 69%	Uganda benefits from	The government of Kenya
excludes Cheese	of the value and	preferential tariff advantage	(GOK) protects local producers
Imports: 10,710 tons	84% of the	under East African Community	
\$21 million	volume	(EAC) trade agreement;	
	2. New Zealand:	New Zealand and the	
	12% of the value	Netherlands export quality, well-	

	1.50/ 0.1	li i	<u> </u>
	and 7% of the	known products	
	volume		
	3. Netherlands:		
	4% of the value		
	and 1% of the		
	volume		
Eggs & Products	1. Uganda: 35%	Relative proximity to Kenya	The government of Kenya
Imports: 248 tons	of the value and	gives Uganda and South Africa	(GOK) protects local producers
\$300,345	40% of the	freight advantages	
,	volume		
	2. South Africa:		
	31% of the value		
	and 37% of the		
	volume		
	3. Zimbabwe:		
	22% of the value		
	and 30% of the		
	volume		
Fresh fruits	1. South Africa:	Relative proximity to Kenya	Kenyans can produce most fruits
Imports: 16,953 tons	56% of the value	gives South Africa freight	but haven't developed the sub-
\$10.6 million	and 46% of the	advantages; Preferential tariff	sectors to their fullest capacity
	volume	advantage under COMESA	
	2. Egypt: 21% of	gives Egypt and Tanzania a	
	the value and	competitive advantage	
	12% of the		
	volume		
	3. Tanzania: 2%		
	of the value and		
	16% of the		
	volume		
Fresh Vegetables	1. Tanzania: 51%	Tanzanian and Ugandan	Continuous production of
Imports: 17,946 tons	of the value and	exporters have zero tariff	vegetables most of the times
\$9 million	65% of the	advantage under EAC trade	regenies most of the times
	volume	agreement; these countries also	
	2. Uganda: 24%	neighbor Kenya	
	of the value and	neighbor Kenya	
	20% of the		
	volume		
	3. China: 19% of		
	the value and		
	14% of the		
	volume		
Processed Fruits &	1. Denmark: 53%	Relative proximity of Denmark	Limited Kenyan fruit and
Vegetables	of the value and	to Kenya; Uganda benefits from	vegetable processing
Imports: 13,083 tons	26% of the	EAC preferential tariff	
\$20 million	volume	advantage	
	2. Uganda:2% of		
	the value and		
	22% of the		
	volume		
	3. China: 6% of		
	the value and 4%		
	of the volume		
Fruit & Vegetable	1. Egypt: 29% of	No tariffs for Egypt and	Limited fruit and vegetable
Juices	the value and	Ugandan exporters because of	processing
Juices	uic vaiue allu	oganuan exponers because of	processing

Imports: 5,805 tons	44% of the	COMESA and EAC preferential	
\$4.3 million	volume	trade agreements; Egypt has a	
g4.3 mmon	2. Netherlands:	very competitive fruit and	
	19% of the value		
		vegetable processing sectors	
	and 6% of the		
	volume		
	3. Uganda: 15%		
	of the value and		
	14% of the		
	volume		
Tree Nuts	1.Tanzania: 20%	Tanzanian and Ugandan	Kenya's macadamia and cashew
Imports: 4,392 tons	of the value and	proximity and tariff advantage	nut sectors remain strong
\$2.5 million	69% of the	under EAC preferential trade	processors and exporters, likely
	volume	agreement, and U.S. production	importing Tanzanian and
	2. Uganda: 41%	of almonds	Ugandan products for further
	of the value and		processing
	23% of the		
	volume		
	3. U.S.: 22% of		
	the value and 2%		
	of the volume		
W I D	1. South Africa:	South Africa and Tanzania	V 1 :
Wine and Beer			Kenyan brewers compete well in
Imports:11,777,996	39% of the value	benefits from close proximity to	the marketplace
Liters	and 32% of the	Kenya; in addition, Tanzania	
\$19.6 million	volume	gains from preferential tariff	
	2. Tanzania: 13%	advantage under the EAC trade	
	of the value and	agreement	
	18% of the		
	volume		
	<ol><li>Netherlands:</li></ol>		
	10% of the value		
	and 15% of the		
	volume		
Nursery Products &	1. Netherlands:	Netherlands and Germany's	Limited local production
Cut Flowers	50% of the total	relative proximity to Kenya and	•
Imports: N/A	value	hence, lower freight rates than	
\$11 million	2. Germany: 11%	from the United States	
1	of the total value		
	3. Chile: 9% of		
	the total value		
Pet Foods(Dog & Cat	1. South Africa:	Proximity and low freight rates	Insufficient local production
	48% of the value	i rozininty and low neight rates	production
Food)			
Imports: 994Tons	and 41% of the		
\$1.6 million	volume		
	2. U.K: 24% of		
	the value and		
	23% of the		
	volume		
	3. Italy: 12% of		
	the value and		
	12% of the		
	volume		
Other Consumer-	1. Ireland.: 18%	Proximity and low freight rates	Insufficient local production
Oriented Products	2. France: 11%		p. 0000
Imports: N/A	3. Germany: 8%		
11/11	5. Communy. 070	1	<u> </u>

\$100 million			
Fish & Seafood	1. Seychelles:	Competitive Price	Strong Tilapia production but
Imports: 16,070 tons	45% of the value		little else
\$11.4 million	and 49% of the		
	volume		
	<ol><li>Singapore:</li></ol>		
	13% of the value		
	and 13% of the		
	volume		
	3.China: 7% of		
	the value and 1%		
	of the volume		

**Data Source:** GTA

# **Section IV: Best Product Prospects**

# **Category A:** Products Present in the Market That Have Good Sales Potential

Product Category	2011** Market Size	2011 Imports	5-Yr. Avg. Annual Import Growth (2007- 2010)	Import Tariff Rate (percent)	Key Constraints Over Market Development	Market Attractiveness for USA
Snack foods	8,107 MT	\$19 million	17%	25%	High landed costs	Good growth potential. U.S. brands perceived as high quality, premium brands e.g. Frito Lay, Pringles brands
Tree Nuts	4,392 MT	\$2.5 million	(6)%	25%	High landed costs	Good growth potential. The United States supplied 100% of almonds sold in Kenya, in 2011 calendar year.
Sauces, Mixed Condiments and Seasonings	814 MT	\$1.7 million	4%	25%	Competition from low cost suppliers such as South Africa and the UK	Good growth potential.
Jams, Fruit Jellies, Fruit/Nut Puree & Paste	234 MT	\$251,423	14%	25%	Competition from India, Egypt, and the United Kingdom.	Good growth potential. The United States supplies 2% of imported jams, fruit jellies, fruit/nut puree and pastes in 2011 calendar year.
Vinegar and Substitutes for Vinegar Obtained from Acetic Acid	93,517Litres	\$166,791	13%	25%	Competition from Australia and Italy	Good growth potential. Average annual growth rate for U.S. exports stood at 13% between 2007

					and 2011 calendar years.
Mustard	51 MT	\$85,021	11%	from Egypt, the Netherlands, and UK	Strong growth potential. The United States supplied 50% of mustard and mustard products in 2011 calendar year.

<u>Data Source/Notes:</u> GTA; \*\* Reflects import volumes only

<u>Category B</u>: Products Not Present in Significant Quantities but That Have Good Sales Potential

Fruit juices; energy drinks; dog and cat foods; baby foods; and pasta and pasta sauces

## <u>Category C</u>: Products Not Present Because They Face Significant Barriers

- Milk Powder; need for government approval and an import tariff of 60 percent limits imports
- Lentils must be free from contamination with darnel seed
- Peas must be split to reduce risk planting and spread of pests and diseases

#### **Section V. Post Contact and Further Information**

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